

## customer channel accelerator

Speed up the order process across your customer groups for improved user and client experiences

Microsoft | Dynamics 365

It can be time consuming to allocate certain roles across customer groups when processing and fulfilling orders.

### Why choose Prodware to enhance your order processing needs in Dynamics 365 for Finance & Operations?

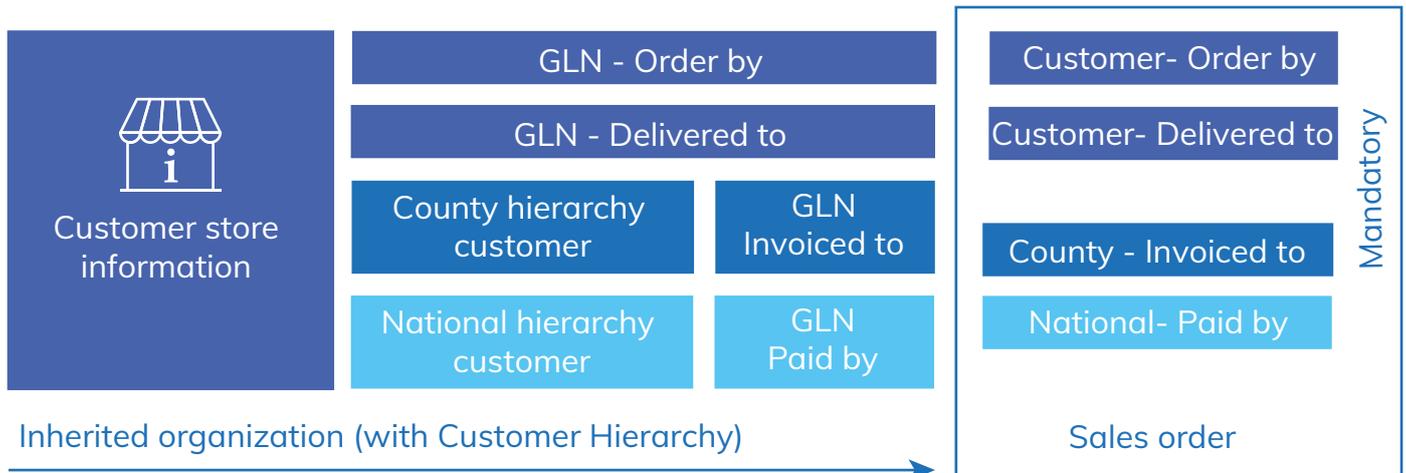
As a Microsoft partner, Prodware has developed and implemented Dynamics 365 and AX projects across Europe.

Our experienced R&D team work closely with our clients to develop additional functionalities that suit their sales and operational needs.

The **Customer Channel accelerator** boosts productivity and reflects your customer structures and roles within the supply chain.

Additional functionality means that the user can add a combination of customers on the order, to automate the EDI import when entering the customer's orders. Each customer up the chain is attached to a function:

- Ordered by
- Invoiced to
- Delivered to
- Paid by
- Freighted by (optional)
- Send invoice to (optional)
- Credited by (optional)



Speak to Prodware about getting your Dynamics 365 system fully aligned with your own business needs.



Head Office: 45, quai de la Seine - 75019 Paris  
 +33 979 999 799 | www.prodwaregroup.com | letsinnovate@prodwaregroup.com



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