prodware

Cybersecurity Awareness
Service

A robust solution and service that ensures the ongoing cybersecurity awareness of your users

If you are responsible for maintaining your organization's technology security, you will recognize these challenges:

> "As a CIO, I have a constant worry that our users are not fully aware of their personal role as our "human firewall" for preventing security breaches. This is a key dimension of the ISSP (Information System Security Policy). We need ongoing and updated ways to train our staff in how they can spot and prevent all the different kinds of cyber-attacks possible nowadays."

> "In HR we have an onboarding process about cybersecurity and everyone's responsibilities. But this doesn't get refreshed systematically and only happens when a person starts their role. We need ongoing training that is flexible, engaging and fun to do."

Cybersecurity Awareness is a combined solution and a service to educate, train and support your users in the dangers of cyber-attacks and ensure that behaviors are constantly adapted to the latest threats.

Why choose Prodware to support your cyber security?

As a certified KnowBe4 partner and trusted Services provider, Prodware helps our customers in the Cybersecurity domain ensuring the security of your infrastructure and business applications.
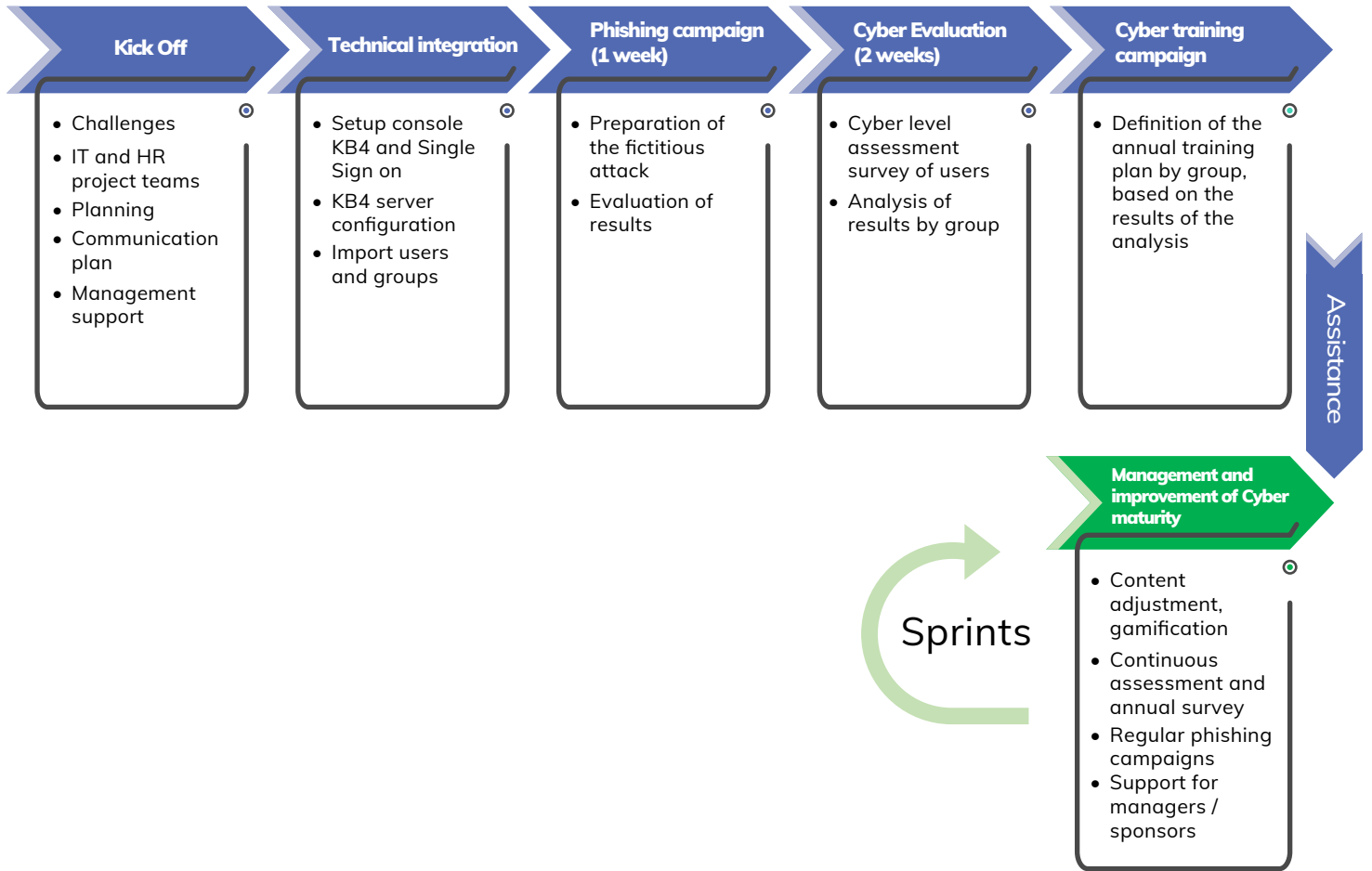
KnowBe4
Human error. Conquered.

To make your users aware of cyber issues and ensure they adopt appropriate behaviors, Prodware has partnered with the market leader, KnowBe4, which delivers best in class content and solutions.

Cybersecurity Awareness provides the following benefits:

- **User risk assessed** - through phishing and vishing simulations, campaigns and surveys for adjustment of training plans

- **Engaging content** - gradual and regularly updated Cybersecurity and compliance information via slideshows, video series, games and surveys

- **Ease of use** - Modern interface on the cloud providing efficient KPIs and administration

- **Continuous improvement and support -** Prodware are there for best practice implementation, ongoing support and follow up to ensure your users' Cyber maturity

CYBER AWARENESS IMPLEMENTATION

Kick Off
- Challenges
- IT and HR project teams
- Planning
- Communication plan
- Management support

Technical integration
- Setup console KB4 and Single Sign on
- KB4 server configuration
- Import users and groups

Phishing campaign (1 week)
- Preparation of the fictitious attack
- Evaluation of results

Cyber Evaluation (2 weeks)
- Cyber level assessment survey of users
- Analysis of results by group

Cyber training campaign
- Definition of the annual training plan by group, based on the results of the analysis

Assistance

Sprints

Management and improvement of Cyber maturity
- Content adjustment, gamification
- Continuous assessment and annual survey
- Regular phishing campaigns
- Support for managers / sponsors

This structured approach supported by our experience will guarantee an effective implementation of the KnowBe4 solution in order to assess and then strengthen the Cyber resilience of your users.

After the implementation of the solution and considering your business challenges, Prodware offers to support your IT and HR teams regularly (every month, two months, quarter or semester) to manage, analyze the results and continuously adapt your Cyber training plan.

Users and devices

Compliance

Perimeter security

IMPLEMENTATION AND MANAGED SERVICES

Audit Services

Systems and data

Cybersecurity solutions and services from Prodware

- **User and device security;** A secure working environment anywhereat any time: EndPoint Protection, Mobile Device Management, Cyber-awareness services, etc.

- **Perimeter security:** Our large catalog of solutions covers all needs: Firewall, WAF, NAC, Security Gateway, Guest access, Shadow IT management, etc.

- **Data and systems security:** Solutions to guarantee and protect the value of your data; securing privileged accounts, internal / external backups, supervision and SIM, Data classification, Data Loss prevention, vulnerability assessment and patch management, etc.

- **Audit Services:** Regularly assess the security of your IS through our audit services: Infrastructure, O / M365 collaborative tools, Microsoft Dynamics, automatic and manual intrusion tests, post Cyber-attack DRP, etc.

- **Compliance:** Prodware, with its partners, strives to comply with the regulations and the Best Practices of the market, among others the GDPR but also the SO27001 standard

Gold
Microsoft Partner
Microsoft

Contact Prodware to help your business run smoothly, using the latest in IT best practice to minimize risk and interruption.