

If you want to take better advantage of your retail metrics and be able to make data-driven decisions, you are likely to encounter these challenges:

"We need the analytical tools to provide personalized, seamless experiences to our customers."

"My store staff lack up-to-date customer information and business intelligence, to help them understand what our customers want, when and how."

"We need a complementary analytics tool that fits with my existing Dynamics 365 data model and infrastructure."

The Prodware BI for Retail solution is the answer: it uses the actual data from your retail operation within Microsoft Dynamics 365 and converts it into useful information that allows you to take the right decisions to grow your business

Why choose Prodware BI for Retail to support your customer excellence journey?

Finding a workable way to measure business performance across all channels and gain a holistic understanding of channel performance and customer activity is not easy. Retailers need as little disruption as possible in order to gain this insight.

At Prodware we have helped more than 200 customers from all over the world to turn their data into insights. That experience, plus our in-depth understanding of the retail sector, have allowed us produce this out-of-the-box solution that will give you the value of a custom BI project with none of the hassle.



Built for Microsoft Dynamics 365 for Retail, Prodware BI for Retail includes 17 out-of-the-box dashboards, each one with several panels (almost 100 in total) covering a specific perspective of the retail business

- Maximum visibility of your business, easily accessible
- Optimize your operations and processes
- Discover hidden problems and explore opportunities

All reports include drill-down, filtering and data analysis features.

	Stores St overview		Store running totals		Store daily		Stores category view		Stores product change view		Store compare	
Stores staff view		Stores promotion analysis		Stores promotion impact analysis		Store payment method		Stores terminal analysis		ldentified customer analysis		
	Identified customer volume		Basket analysis		Shared customers by store		Customers (others)		New customers			

All in all, nearly 100 panels and reports with relevant information for your retail operations, built with your own business data; using familiar, best-of-breed technology:



Full integration with your Microsoft Dynamics 365 for Retail system

Prodware BI for Retail is fully integrated with your Dynamics 365 for Retail system both in terms of data as well as in terms of interface. Your data will be available in the solution from the moment you start using it.

Power BI Built on the most powerful BI platform in the market: Power BI

Power BI is the technology we have chosen to develop Prodware BI for Retail. Power BI is the #1 business intelligence solution (according to Gartner) and its ease of use and versatility make it ideal for all business users, even if they are not BI specialists.



Benefit from the power of data analytics to improve operational efficiencies, make the right decisions, empower teams and deliver great customer experiences; all with minimal disruption to your business.

