



Practical steps to identify and improve your existing processes to increase efficiency and productivity. So you provide better experiences and performance.

01 If you are starting to feel a lack of alignment, control and efficiency with how your business operates; but don't know where to start; then you are likely to encounter these challenges:

"As a COO I want our business to be fit for purpose to answer the needs of our customers and partners. Digital transformation is top of our agenda, but I have no idea if our processes can cope or even where to focus our improvements."

"Our staff are working in siloes, we have different teams dealing with double entry to prepare information to be shared – or even worse, information is not shared at all. There is a lot of frustration, that's the only thing we share!"

"It would be great to be able to have a plan where we can map all the elements of our business where a process is falling down, I mean people, information, plus the tools we use to support these. Now it feels overwhelming."

The Business Process Optimization consulting service from Prodware is the answer: we help you improve existing processes and revamp it to streamline your business operations in terms of flow, performance, efficiency, customer experience and employee experience.

02 Why choose the Business Process Optimization service from Prodware to support your business transformation journey?

Prodware combines our experience and expertise in business consulting and implementations of business applications technologies in order to support you in finding the best process to deliver the optimal experience for colleagues and customers. Our experts take a holistic and comprehensive view of your business process and map how you get to where you need to be, in order to be competitive and easy to do business with.



02 Business Process Optimization is a comprehensive consulting service that plots your processes from “current” to “future” state across four key pillars:

Process:

identify the key steps and business flow

Technology:

map the technologies and integration points

Data:

map the data entities , sources and business rules

People:

analyze the skills , experience and attitude of the stakeholders

03 Business Process Optimization framework

01 Analysis

Understand current picture of internal processes “As Is” as well as current use of platform to define future model (To Be)

- AS IS: current model, quick wins, operational model
- Process and UI review, adoption stoppers
- Weaknesses and opportunities for improvement
- To-Be definition

02 Roadmap

Prioritization along three axis: Objectives, Users & Platform

- Technology Roadmap
- Actions list, developments and solutions
- Prioritization based on Client strategy
- High level and long-term plan

03 Governance

Organization & Governance

- Governance
- Governance structure & members
- Definition of tasks & responsibilities
- Best practices

04 Outcomes and deliverables

- ▶ As Is process analysis
- ▶ Functional Architecture
- ▶ Interface mapping
- ▶ To Be process analysis
- ▶ Gap analysis
- ▶ Summary of issues
- ▶ Areas of improvement
- ▶ Transformation map
- ▶ Technology roadmap
- ▶ Planning



Get on the right track to transforming and optimizing your business with a clear action plan for short, medium and long-term goals. Speak to Prodware about developing your transformation roadmap today.

→ Contact us

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